

EVENT

Daniel Schulte 40+ year DTE Customer

52 Hampton Road

Grosse Pointe Shores, Michigan 48236

- Sunday, October 29, 2017 early morning: a DTE employee was pounding on my door.
- The DTE employee refused to identify himself by name, using only U06519 as ID.
- 4 DTE trucks parked in front of my house. Numerous DTE employees trespassing on property.
- DTE employee U06519 gave ultimatum that my power lines would be cut unless I let them install AMI meters immediately! He was overbearing and behaved like a bully.
- Under duress I agreed to allow AMI meter installation. I asked for time (one hour) to complete computer data transfer. DTE refused and computer drive damaged. Valuable data was lost.
- DTE completed AMI meter installation. AMI Meters were operating and recording power usage.
- I wanted to keep one of the old discarded analog meters that had been on my house for 50 years.
- DTE employee disagreed and crew started walking toward their trucks.
- DTE employee told me that even though AMI meters were installed, they were cutting my wires.
- I offered to give them the analog meter. DTE employee (U06519) told me "nope, it's too late."
- I asked: "Too late for what? You are still here." DTE Employee ignored me.
- All DTE employees totally vacated the premises and drove away in their vehicles.
- About ten minutes later, DTE employee (U06519) returned with crew and instructed them to cut the wires at the pole.
- I pleaded with DTE Employee (U06519) and crew to leave the wires connected.
- DTE employee (U06519) instructed me not to speak.
- Despite my pleas, the men cut the wires anyway, and then started laughing.
- Over the next two days I called DTE multiple times to get my power restored, but DTE representatives would not tell me when my power would be restored, only that they had a "big backlog." If DTE had a "big backlog," why did they add to that backlog by unnecessarily cutting a fully functional power line and creating more work?
- I had to bucket-bail my sump. House became cold; refrigerated foods were spoiled.
- On Tuesday, October 31, 2017, I drove downtown Detroit to DTE Headquarters at One Energy Plaza and asked to see someone about the matter. Initially, DTE security prompted me to leave the building. Ultimately a DTE employee told me the power would be restored that day.
- I reported matter to MPSC. DTE falsely told MPSC that power was restored same day as wires cut.

DTE Energy is in violation of MCL 750.383a: intentionally destroying utility property

DTE Energy is in violation of MPSC Rule R 460.721: intentionally causing interruption of service

DTE Energy is in violation of MPSC Rule R 460.722c: failing to restore service within 8 hours

DTE Energy is in violation of MPSC Rule R 460.745: intentionally interrupting power for more than 48 hours.



